Signing up for Nashoba Learning Group Text Message Alerts and Notifications

NLG uses RAVE Mobile Alerts to send text message and email alerts to notify subscribers of program closing, delayed opening, early release, and other emergency notifications.

A self-serve web portal allows you to manage which programs you will receive notifications from. To register for notifications you must first create an account, register your mobile number, and opt-in to the notification lists you wish to join.

Notification lists are named using the *Program Type: Short address* format such as "School Program Alert: 10 Oak Park, Bedford".

You can subscribe to one or more notification lists and unsubscribe from any of the lists at any time.

NOTE: You will not receive text or email notifications unless you create an account and opt-in to one or more notification lists.

NLG cannot set up an account on your behalf or modify your account settings. You are responsible for setting up your account and opting in or out of the notification lists.

Creating an Account

Launch your favorite web browser and navigate to

<u>https://www.getrave.com/login/nashobalearninggroup</u> to access the Nashoba Learning Group Notification and Alert Portal. You may want to bookmark this URL as you'll need to log in to the portal to manage your settings and opt-in notification lists.

CARNING GROUP	nashoba le	earning gr autism – and hope for the	OUP ir families.	
	Username Forgot your username?	Password Forgot your password?	LOG IN	REGISTER
Welcome to	the Nashoba Lea	rning Group A	lert and Notifi	cation Portal.
Register to recei information via t	ve Nashoba Learning Grot ext message and email.	up emergency comm	unications and othe	er important

1. Click the *Register* button.

2. Enter the requested information on the *Create Account* page, read and accept the *Terms* of Use and click the *Proceed to Next Step* button.

In order to receive text message notifications you must enter a valid mobile number in the *Mobile Number* field and the number you enter must be capable of receiving text messages. Contact your wireless provider if you are uncertain whether or not your account has text messaging enabled.

You must also enter a valid email address. A confirmation email will be sent to the email address you use for registration. This email contains an account verification link that you must click before the account is actually created.

Restored and the second
Create Account Confirm Mobile Carrier Confirm Mobile Number Finished!
Create Your Account You are currently registering for an account with Nashoba Learning Group, Inc If this is not your organization click here.
First name
Last name
Registration Email
Password
Re-enter Password
Mobile Number
Re-enter Mobile Number
Terms of Use
Date of Last Revision: January 2018 These Terms of Use (the "Terms") describe the terms under which you may access and use the mobile and web-based messaging and telecommunication services (the "Services") provided by Rave Wireless, Inc. ("Rave") and, if applicable, the client of Rave who has licensed certain applications from Rave and through which you were granted access to the services (the "Client").
The Services are a set of applications accessed through the web or mobile devices, the features of which vary based on which 🔻
PROCEED TO NEXT STEP CANCEL

3. Select your mobile carrier from the *Confirm Your Carrier* drop down list and click the *Proceed to Next Step* button.

Restored and the second	
Create Account Confirm Mobile Carrier Confirm Mobile Number Finished!	
Confirm Your Mobile Carrier	
Your Mobile Number: 339-555-1234	
Confirm Your Carrier:	
Verizon Wireless My carrier is not listed.	
GO BACK TO PREVIOUS STEP PROCEED TO NEXT STEP CANCEL	

4. You will be presented with an *Email Confirmation Sent* page.

	nashoba learning group Providing help for those with autism – and hope for their families.	
Create Account	Confirm Mobile Carrier Confirm Mobile Number Finished!	
Email Confirmat	tion Sent	
We have sent a confirmation email to jane.smith@verizon.net		
Please check your email and follow the directions in the message to complete your account setup.		
(It will be worth it. We promise.)		

5. Check your email. You should receive a confirmation email sent to the email address you used during step 3. The email will be from <u>no-reply@getrave.com</u> (RAVE Mobile Alerts is the service we use to send text message and email notifications).

Rave Email Confirmation	
no-reply@getrave.com	
Sent: Wed 8/8/2018 10:04 AM	
To: jane.smith@verizon.net	
Dear Jane,	
Please confirm your email address by clicking the link below	
https://www.getrave.com/alerts/register/emailRegistration.do? registrationId=2043637299890376856®TncAccepted=true	
Thank you, Rave	

6. Confirm your email address by clicking the link in your confirmation email. This will display a web page prompting you to enter a 4 digit authorization code. The authorization code will be sent to you as a text message using the mobile number you entered in step 3.

nashoba learning group Providing help for those with autism – and hope for their families.
Create Account Confirm Mobile Carrier Confirm Mobile Number Finished!
Confirm Your Mobile Number Please enter the 4-digit code that we've texted to 339-555-1234 (Verizon Wireless). If you don't receive the text, you can request a new one. If carrier is incorrect, click here to modify.
Enter 4-digit code:
Failure to receive a confirmation code during mobile registration may be due to a premium messaging block placed by your carrier. If you do not receive a confirmation code, please contact your carrier and ask to have messages from shortcode 226787, 67283, 78015 and 81437 delivered to your mobile device.
FINISH SKIP, I'LL ENTER CODE LATER

7. Enter your 4 digit authorization code and click the *Finish* button. Your *My Account* page will be displayed.

8. Verify that the information is correct and make any required changes. You can add additional mobile numbers and email addresses and test registered mobile phones and email addresses.

nashoba learning group Providing help for those with autism – and hope for their families.	Hi, Jane 🔻
L My Account L→ Opt-In Lists	
Jane Smith jane.smith@verizon.net	
Password CHANGE	
Mobile Phones • ADD	
(1) 339-555-1234 continued	
Email O ADD	
Registration email: TEST	

9. The final step is opting-in to notification lists. Click the *Opt-In Lists* tab. From this page, select all of the lists you wish to receive notifications from.

	Ashoba learning group widing help for those with autism – and hope for their families.	HELP
	L My Account L→ Opt-In Lists	
	My Lists	
My Lists		
My Lists	List Description	Subscribe
My Lists List Name Adult Program Alerts: 170 Lexington Road, Billerica	List Description Opt-in to this list to receive closing, delayed opening, and early release text message and email notifications for the Adult Program at our 170 Lexington Road, Billerica, MA 01821 facility.	Subscribe
My Lists List Name Adult Program Alerts: 170 Lexington Road, Billerica School Program Alerts: 10 Oak Park, Bedford	List Description Opt-in to this list to receive closing, delayed opening, and early release text message and email notifications for the Adult Program at our 170 Lexington Road, Billerica, MA 01821 facility. Opt-in to this list to receive closing, delayed opening, and early release text message and email notifications for the School Program at our 10 Oak Park Drive, Bedford, MA 01730 facility.	Subscribe

10. Congratulations! Your account setup is now complete.

You can change your settings and opt-in/out of notification lists at any time by visiting the Nashoba Learning Group Notification and Alert Portal.

1. Point your browser to https://www.getrave.com/login/nashobalearninggroup, enter your user name and password and click the Log In button to manage your account settings.

LEARNING GROUP	nashoba learning group Providing help for those with autism – and hope for their families.		
	Username Forgot your username?	Password LOG IN REGISTER	
Welcome to	the Nashoba Lear	ning Group Alert and Notification Portal.	
Register to rece information via t	ive Nashoba Learning Grou ext message and email.	p emergency communications and other important	